



UNS Electric, Inc.
Rules and Regulations

Original Sheet No.: 910
Superseding: _____

SECTION 10
METER READING

A. Company or Customer Meter Reading

1. The Company may, at its discretion, permit Customer reading of meters.
2. It will be the Company's responsibility to inform the Customer how to properly read his or her meter
3. Where a Customer reads his or her own meter the Company will read the Customer's meter at least once every four (4) months.
4. Where the Company must read the meter every four (4) months, the Customer shall pay Fee No. 3 as set forth in the UNS Electric Statement of Charges for every read.
5. The Company will provide the Customer with postage-paid cards or other methods to report the monthly meter reading to the Company.
6. The Company will specify the timing requirements for the Customer to submit his or her monthly meter reading to conform to the Company's billing cycle.
7. Meter readings will be scheduled for periods of not less than twenty-five (25) days or more than thirty-five (35) days. In the event the Customer fails to submit a reading within this ten (10) day period, the Company may issue the Customer an estimated bill.
8. In the event the Customer fails to submit monthly reads as designated above, the Company may estimate the usage for up to three (3) months.
9. The Company and the Customer shall mutually agree on a method to submit meter reads.
10. Where the Customer is providing their own meter reads, the Customer is responsible for all applicable charges as calculated from the point the Company last read the Customer's meter.
11. Meters will be read monthly on as close to the same day as practical.

B. Measuring of Service

1. All energy sold to Customers and all energy consumed by the Company – except that sold according to fixed charge schedules – will be measured by commercially acceptable measuring devices owned and maintained by the Company. This provision will not apply where it is impractical to install meters, such as street lighting or security lighting, or where otherwise authorized by the ACC.
2. When there is more than one meter at a location, the metering equipment will be so tagged or plainly marked as to indicate the circuit metered or metering equipment in accordance with Subsection 3.C.9.

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3. Meters which are not direct reading will have the multiplier plainly marked on the meter.
4. The Company may employ meter reading technology that records interval data and displays total consumption.
5. Metering equipment will not be set "fast" or "slow" to compensate for supply transformer or line losses.

C. Customer-Requested Rereads

1. The Company will, at the request of a Customer, reread that Customer's meter within ten (10) business days after that request by the Customer.
2. Any reread may be charged to the Customer, at a rate set forth as Fee No. 2 in the UNS Electric Statement of Charges, if the original reading was not in error.
3. When a reading is found to be in error, the Company will not charge the Customer for the reread.

D. Access to Customer Premises

The Company will at all times have the right of safe ingress to and egress from the Customer's premises at all reasonable hours for any purpose reasonably connected with the Company's property used in furnishing service and the exercise of any and all rights secured to it by law or these Rules.

E. Meter Testing and Maintenance

1. The Company will replace any meter found to be damaged or associated with an inquiry into its accuracy, whether initiated by the Customer or Company, and which has been in service for more than sixteen years. Replaced meters will be tested for accuracy and will be acceptable if found to have an error margin within plus or minus three percent ($\pm 3\%$).
2. The Company will file an annual report with the Commission summarizing the results of meter maintenance and testing program for that year. At a minimum, the report should include the following data:
 - a. Total number of meters tested at Company initiative or upon Customer request; and
 - b. Number of meters tested that were outside the acceptable error allowance of $\pm 3\%$.

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F. Customer-Requested Meter Tests

1. The Company will test a meter upon Customer request and the Company will be authorized to charge the Customer for the meter test. The charge for the meter test is set forth as Fee No. 7 in the UNS Electric Statement of Charges. However, if the meter is found to be in error by more than three percent (3%), no meter testing fee will be charged to the Customer.

G. Demand

1. The Customer's demand may be measured by a demand meter, under all Rates involving billings based on demand, unless appropriate investigation or tests indicate that the Customer's demand will not be such as to require a demand meter for correct application of the Rate. In cases where billings under a Rate requiring determination of the Customer's demand must be made before a demand meter can be installed, these billings may be made on an estimated demand basis pending installation of the demand meter. Billings made on the basis of estimated demand; however, will be appropriately adjusted, if actual demand recorded after demand meter is installed is greater or less than those estimated demand.
2. Demand meters may be installed at any metering location if the nature of the Customer's equipment and operation indicates that a demand meter is required for correct application of the rate schedule.
3. All demands used for billing purposes will be recorded or computed to the nearest whole kW.

H. Automated Meter Opt-Out

Residential Service (ERRES) Customers may request meters that do not transmit data wirelessly and the Company will accommodate such requests to the extent practicable. For Customers who choose to not have an automated meter installed or wish to replace an automated meter with a non-transmitting meter, the Special Meter Reading Fee set forth as Fee No. 3 in the UNS Electric Statement of Charges will be a monthly recurring charge. The Automated Meter Opt-Out Set-Up Fee set forth as Fee No. 4 in the UNS Electric Statement of Charges will only apply to those Customers who request the removal of an automated meter.

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