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# **Customer Assistance Residential Energy Support (CARES)**

Available throughout the Company's entire electric service area where the facilities of the Company are of adequate capacity and are adjacent to the premises.

### **APPLICABILITY**

To all single-phase (subject to availability at point of delivery) residential electric service in individual private dwellings and individually metered apartments when all service is supplied at one point of delivery and energy is metered through one meter.

Not applicable to resale, breakdown, temporary, standby, auxiliary service, or service to individual motors exceeding 40 amperes at a rating of 230 volts or which will cause excessive voltage fluctuations.

#### **ELIGIBILITY**

- 1. The UNS Electric account must be in the Customer's name applying for a CARES discount.
- 2. Applicant must be a UNS Electric residential Customer residing at the premise.
- 3. Applicant must have a combined household income at or below 150% of the federal poverty level. See Income Guidelines Chart on UNS Electric's website at www.uesaz.com or contact a UNS Electric customer care representative.

#### CHARACTER OF SERVICE

The service shall be single-phase, 60 Hertz, and at one standard nominal voltage as mutually agreed and subject to availability at point of delivery.

A monthly bill at the following rate plus any adjustments incorporated herein:

### BUNDLED STANDARD OFFER SERVICE - SUMMARY OF CUSTOMER AND ENERGY CHARGES

**Customer Charges:** 

Standard

Customer Charge and minimum bill \$4.90 per month

Lost Fixed Cost Recovery (LFCR) Fixed Charge Option

Customer Charge with usage less than 2,000 kWh \$ 7.40 per month Customer Charge with usage of 2,000 kWh or more \$11.40 per month

Energy Charges (per kWh):

Dolly and Consider a Francisco		Power Supply Charges <sup>2</sup>		Total?
	Delivery Services-Energy <sup>1</sup>	Base Power	PPFAC <sup>2</sup>	Total <sup>3</sup>
First 400 kWh	\$0.018973	\$0.061700	Varies	\$0.080673
All Additional kWh	\$0.035400	\$0.061700	Varies	\$0.097100

Filed By: Kentton C. Grant Rate:

CARES Title: Vice President Effective: January 1, 2014

District: **Entire Electric Service Area** Decision No: 74235



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- 1. Delivery Services-Energy is a bundled charge that includes: Local Delivery, Generation Capacity and Transmission.
- 2. The Power Supply Charge shall be comprised of the Base Power Charge and the Purchased Power and Fuel Adjustment Clause (PPFAC), a per kWh adjustment in accordance with Rate Rider-1. The PPFAC reflects increases or decreases in the cost to the Company for energy either generated or purchased above or below the base cost per kWh sold. Please see Rider-1 for current rate.
- 3. Total is calculated above for illustrative purposes, and excludes PPFAC, because the PPFAC changes monthly pursuant to Rider-1 PPFAC. While only non-variable components are included in the illustration above, a Customer's actual bill in any given billing month will reflect the applicable PPFAC for that billing month.

#### MONTHLY CUSTOMER ASSISTANCE RESIDENTIAL ENERGY SUPPORT (CARES) DISCOUNT

The following monthly discount applies to the rate incorporated herein:

For Bills with Usage of:	Monthly Discount will be applied to the Standard Customer Charge, Delivery Charges, and Power Supply Charges:
0 – 300 kWh	30%
301 – 600 kWh	20%
601- 1,000 kWh	10%
Over 1,000 kWh	\$8.00

## LOST FIXED COST RECOVERY (LFCR) - RIDER 8

For those Customers who choose not to participate in the percentage based recovery of lost revenues associated with energy efficiency and distributed generation, a higher monthly Customer Charge will apply and the percentage based LFCR will not be included on the bill. All other Customers will pay the Standard monthly Customer Charge and the percentage based LFCR. Customers can choose the fixed charge option one (1) time per calendar year. Once the Customer chooses to contribute to the LFCR through a fixed charge they must pay the higher monthly Customer Charge for a complete twelve (12) month period. During the first twelve (12) months subsequent to the effective date of the LFCR, the Customer may choose to change back to the percentage based option without being on the fixed option for a full twelve (12) months. After one full year of the LFCR in effect, a Customer must remain on an option for a full twelve (12) months.

### **DIRECT ACCESS**

A Customer's Direct Access bill will include all unbundled components except those services provided by a qualified third party. Those services may include Metering (Installation, Maintenance and/or Equipment), Meter Reading, Billing and Collection, Transmission and Generation. If any of these services are not available from a third party supplier and must be obtained from the Company, the rates for Unbundled Components set forth in this Tariff will be applied to the Customer's bill.

#### UNS ELECTRIC STATEMENT OF CHARGES

For all additional charges and assessments approved by the Arizona Corporation Commission see the UNS Electric Statement of Charges which is available on UNS Electric's website at <a href="www.uesaz.com">www.uesaz.com</a>.

#### TAX CLAUSE

To the charges computed under the above Rate, including any adjustments, shall be added the applicable proportionate part of any taxes or governmental impositions which are or may in the future be assessed on the basis of gross revenues of the Company and/or the price or revenue from the electric energy or service sold and/or the volume of energy generated or purchased for sale and/or sold hereunder.

Filed By: Kentton C. Grant Rate: CARES
Title: Vice President Effective: January 1, 2014

District: Entire Electric Service Area Decision No: 74235



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## **RULES AND REGULATIONS**

The standard Rules and Regulations of the Company as on file with the Arizona Corporation Commission shall apply where not inconsistent with this Rate.

## BUNDLED STANDARD OFFER SERVICE CONSISTS OF THE FOLLOWING UNBUNDLED COMPONENTS:

Customer Charge Components (Unbundled):

Standard	
Description	
Meter Services	\$0.90 per month
Meter Reading	\$1.02 per month
Billing & Collection	\$2.41 per month
Customer Delivery	\$0.57 per month
Total	\$4.90 per month

Lost Fixed Cost Recovery (LFCR) Fixed Charge Option - usage less than 2,000 kWh	
Description	
Meter Services	\$0.90 per month
Meter Reading	\$1.02 per month
Billing & Collection	\$2.41 per month
Customer Delivery	\$0.57 per month
LFCR	\$2.50 per month
Total	\$7.40 per month

Lost Fixed Cost Recovery (LFCR) Fixed Charge Option - usage of 2,000 kWh or more	
Description	
Meter Services	\$ 0.90 per month
Meter Reading	\$ 1.02 per month
Billing & Collection	\$ 2.41 per month
Customer Delivery	\$ 0.57 per month
LFCR	\$ 6.50 per month
Total	\$11.40 per month

Filed By: Kentton C. Grant Title: Vice President

District: Entire Electric Service Area

Rate: CARES

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Energy Charge Components (per kWh) (Unbundled):

Local Delivery	Rate
First 400 kWh	\$0.004255
All remaining kWh	\$0.020682
Generation Capacity	\$0.008223
Transmission	\$0.006495

Power Supply Charges (per kWh):

Component	Rate
Base Power Supply	\$0.061700
PPFAC (see Rider-1 for current rate)	Varies

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